Better Managed Network Services

The BCI network management platform at the heart of our Managed Network Services provides scalable, resilient and reliable monitoring capabilities, allowing us to proactively manage your critical IT resources, whether they are on-premise or cloud-based.

The unified architecture enables us to monitor servers, applications, databases, networking services, network devices, in addition to private and public clouds. It provides for extremely efficient monitoring capabilities, with end-to-end performance and availability monitoring, and an unrivaled combination of deep monitoring metrics, extensive infrastructure coverage and sophisticated reporting.

Benefits

- Comprehensive Coverage and Monitoring for:

  - Networks
  - Servers
  - Databases
  - Applications
  - Virtualization Platforms

- Multi-Platform Support

- Reduced In-House IT staff Demands

- Guaranteed Message Transfer Using Spooling Mechanisms

- Adaptable and Extensible Monitoring Deployments

- Minimal Bandwidth Requirements

- Event Correlation

- Lower and More Predictable Costs / Fixed Monthly Rate

Our Managed Network Services provide proactive monitoring and management of every aspect of your network and unified infrastructure, including applications, networks and network endpoints, customized to your needs.

The services can be deployed as a supplemental service or as a comprehensive service and support solution, providing everything from basic up-down monitoring to complete remediation. Our engineers are certified and well versed in many networking and IT disciplines, from core routing and switching to a full range of cloud and premise based applications and services at every network layer.

BCI's Managed Network Services are not just an efficient and effective solution to the management of your network. It also provides you peace of mind, knowing that you have affordable and dependable around the clock proactive management and support from one of the industry's most respected and experienced IT integration, engineering and managed service providers. BCI continuously monitors your network, ensuring that it is always available, secure, nimble and responsive to the performance demands of your business.

Features

- Monitoring - 24/7/365 monitoring and analysis of availability, utilization and performance

- Network Management - Change management, configuration management, issue management and carrier support

- Maintenance Contract Management - Implementation and management of manufacturer support and maintenance contracts

- Integrated Support Team - Personal support from our closely integrated managed and professional services engineering teams

- Flexible Service - Service plans that are flexible to suit the needs of any business

- Certified Support - Certified personal engineering support for Cisco, VMware, EMC, Microsoft, Unitrends, Fortinet and Juniper Networks